

Do you live in Norfolk
and say you are ?

Norfolk Travellers Accommodation Advocacy Service

Ormiston
children · young people · families

- Bargee
- Circus Person
- Irish Traveller
- New Traveller
- Romany Gypsy
- Scottish Traveller
- Show Person
- Traveller
- Welsh Traveller
- **YES?**



Then Norfolk Travellers
Accommodation Advocacy
service is for YOU!

A free independent and
confidential advocacy service
helping you with your
accommodation and wider needs

Ormiston
children · young people · families

Ormiston Travellers Initiative (Norfolk)
Room 200
Breckland Business Centre
St Withburga Lane
Dereham
Norfolk
NR19 1ED

01362 854264

Ormiston Travellers Initiative (Norfolk) is
managed by Ormiston Children & Families
Trust. The Travellers Accommodation Advocacy
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Registered Charity No: 1015716

Norfolk Travellers Accommodation Advocacy Service



Supporting Gypsies & Travellers
in Norfolk with accommodation
and wider needs

Telephone:
01362 854264

How can this service help Gypsies & Travellers?

We offer free, independent & confidential assistance & support to help families:

- Find and keep a home, have a secure and safe home, settle into a new home
- Learn about and access other services such as welfare benefits, education and training, and to complain about any services they are not happy with
- Keep physically and mentally well by finding out about and using local health services
- Become active community members by volunteering & getting involved in consultations & events which are relevant to Gypsies & Travellers
- By working to raise other peoples awareness of the issues facing Gypsies & Travellers living in Norfolk
- By working with other service providers to improve the way they offer their services to Gypsies & Travellers in Norfolk

Who can apply?

Gypsies & Travellers in Norfolk:-

- On unauthorised encampments
- On the roadside
- On authorised private sites
- In temporary accommodation
- In houses
- Aged 16 or over

How can I find out more?



01362 854264

You can ring us yourself OR you can ask someone you know to contact us.

The service is free, independent and confidential

We are not part of the Council, Education, Police, DWP (Benefits Agency), Health or Social Services, but we will help you talk to them or write to them if you want us to.

We will support you to find out about your rights and to have your voice heard.

How does it work?

After we know you are interested in using our service, an Advocate will come to meet you or talk to you on the phone.

An Advocate will:

- Listen to you and find out what support you need
- Help you apply to use the service if you agree that's what you want
- Let you know whether you have been accepted into the service
- Agree a support plan with you based on your needs, (if you have been accepted into the service), and work with you until you have achieved every thing on the plan (for up to 2 years). Your support plan will be reviewed with you regularly
- Try to help you find another service (if you have not been accepted) and tell you how to appeal if you do not agree with our decision
- Aim to start helping you within 2 weeks - if it's busy you may need to wait longer, unless there's a reason we should give you priority. We will tell you how quickly we will start working with you once we know your needs